

ACCESSING STREAM

ACCESSING STREAM VIA MYMASSEY

MyMassey is the gateway for Massey student's online experience. You can use MyMassey to change personal details, enrol online, pay tuition fees and access your Stream courses.

1. Type the MyMassey web address: www.mymassey.com into your web browser's address bar (Fig 1) and press enter.



Fig 1 – Address bar

2. Enter your Student ID number, your 4-digit PIN and click on **Log in** (Fig 2).

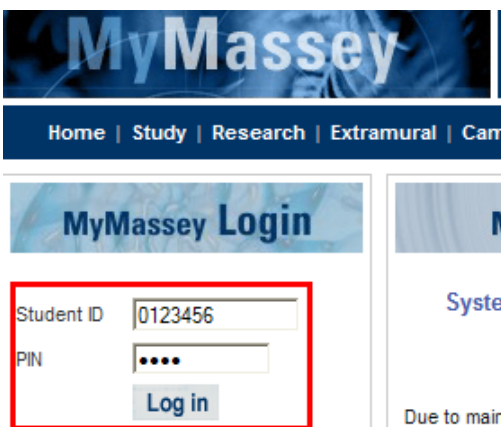


Fig 2 – Log in

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3. Click on the [Stream (Moodle)] tile (Fig 3).



Fig 3 – Stream (Moodle) tile

4. The Stream course overview page (Fig 4) lists the courses that are available to you. Click on the course's name to access it.

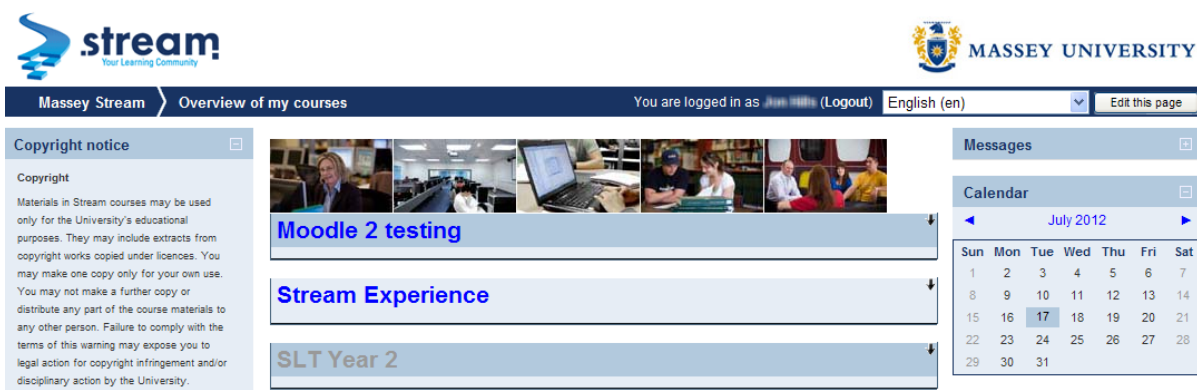


Fig 4 – Stream course overview page

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ACCESSING STREAM VIA WEB ADDRESS

1. Enter the Address into the browser bar (Fig 1).

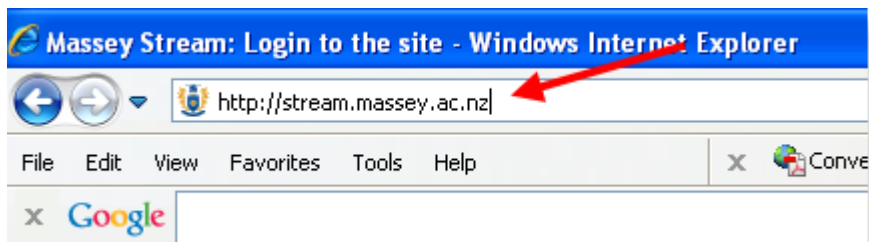
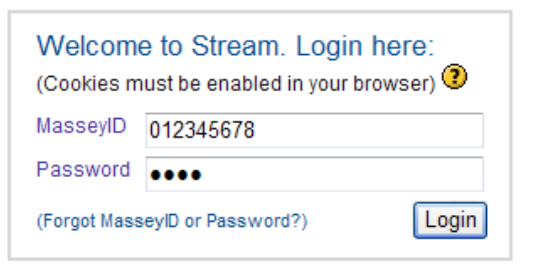


Fig 1 – Stream web address

2. Enter your Massey student ID number and your 4 digit PIN and click on the **[Login]** button (Fig 2).



The screenshot shows a login form with the following elements:

- Text: 'Welcome to Stream. Login here:'
- Text: '(Cookies must be enabled in your browser) ?'
- Input field: 'MasseyID' with the value '012345678'
- Input field: 'Password' with four dots
- Text: '(Forgot MasseyID or Password?)'
- Button: 'Login'

Fig 2 – Stream login box

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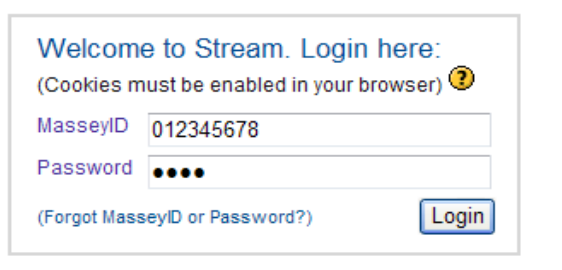
ACCESSING STREAM VIA THE MASSEY WEBSITE

1. Click on **Teaching & Learning** on the Massey website (A) on the menu bar at the top of the page.
2. Click on **Stream** (B).



Fig 1 – Teaching and Learning Tab and link to Stream login

3. Enter your Massey student ID number and your 4 digit PIN and click the **[Login]** button (Fig 2).



The image shows a screenshot of the Stream login box. It features the text 'Welcome to Stream. Login here:' followed by a note '(Cookies must be enabled in your browser)'. There are two input fields: 'MasseyID' with the value '012345678' and 'Password' with four dots. A '(Forgot MasseyID or Password?)' link is located below the password field. A blue 'Login' button is positioned at the bottom right of the form.

Fig 2 – Stream login box

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FREQUENTLY ASKED QUESTIONS.

If you still can't find the answer to your question, please contact 0800 Massey (0800 627 739), +64 6 350 5701 (from outside NZ) or email: contact@massey.ac.nz.

I CAN'T LOGIN TO STREAM.

Your Massey student ID number is your Username and your 4-digit PIN is your Password. You can find your ID number and PIN on your enrolment confirmation letter. Alternatively, please ring the 0800 MASSEY (0800 627 739) or +64 6 350 5701 (from outside NZ) to retrieve your ID and PIN.

I'VE COMPLETED THE ENROLMENT PROCESS, WHY DOES THE PAPER STILL NOT SHOW WHEN I ACCESS STREAM?

Your lecturer may hide the paper from student view until she/he is ready to make it visible. In most cases, your Stream environment will be available at the start of the semester, or just prior to. If after the start of the semester your Stream environment is still unavailable then first check to see whether the paper has a Stream component, or contact 0800 MASSEY (0800 627 739), +64 6 350 5701 (from outside NZ), email: contact@massey.ac.nz.

CAN I USE A COMPUTER FROM WORK OR AN INTERNET CAFE?

The short answer is "Yes". You should be able to access discussion forums and the main content of your course with no problems, but you may not have the administration rights to download and install software or change settings. This could cause a problem with Flash, Cookies, or JavaScript. In this scenario, it is best to talk directly to the IT person responsible for the computer.

THE STREAM ENVIRONMENTS DISAPPEARED RIGHT AFTER THE EXAM, WHAT HAPPENED?

The lecturer may take the paper offline right after the exam. If you would like to retrieve study materials from the Stream environment, please contact your paper coordinator who may make it available for a short period of time.

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ARE THERE ANY SPECIAL REQUIREMENTS FOR MY COMPUTER?

There is no special requirement for your computer, provided you have a web browser (Internet Explorer, Firefox, Safari or Chrome etc.) updated and correctly configured.

DO I NEED BROADBAND?

Not necessarily, please use the paper search function on the Massey website to check your paper's online learning category. If your papers category is fully taught online, a broadband connection will certainly enhance your Stream experience.